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## SharePoint Health Check for Healthcare Provider

The Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) is a provider of specialist mental health services operating across Bath and North East Somerset, Bristol, North Somerset, South Gloucestershire, Swindon and Wiltshire. The trust have a SharePoint 2007 intranet that is crucial for information finding through search. The site is accessed 24 hours a day by over 3,500 people from 373 teams spread over multiple locations.

As the environment has been heavily used for the past two years, AWP required a health check to give them assurance that SharePoint best practices are being adhered to, that the environment was stable and that it was able to support future requirements including a possible upgrade to SharePoint 2010. AWP were looking to move away from using shared drives for document storage and collaboration and to migrate this content across to SharePoint.

## SharePoint 2007 Health Check and Strategy Planning

PointBeyond spent time assessing the AWP SharePoint implementation, reviewing their current situation and corporate IT strategy to see how SharePoint could best meet their requirements.

“PointBeyond listened carefully to the problems we have experienced,” said Sue Strongman, Webmaster at AWP. “They made the effort to really understand our day to day challenges and how SharePoint fitted within our IT delivery as a whole. We were very pleased with the report received and the work done for us.”

PointBeyond identified some issues with the existing SharePoint and SQL Server configurations which were

### Customer:

Avon and Wiltshire Mental Health Partnership NHS Trust

### Location:

Bath

### Industry:

Healthcare

### Company Challenge:

- Lack of specialist SharePoint knowledge
- Implementation required health check
- Need to understand implications of upgrading to SharePoint 2010

### Key Technology:

Microsoft SharePoint 2007

### Benefits:

- Knowledge transfer
- Next steps to improve current implementation and future management
- Best Practise advice
- SharePoint 2010 upgrade and adoption strategy



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leading to slow performance. PointBeyond were then able to recommend a list of practical steps to improve AWP's SharePoint implementation, with an emphasis on self-sufficiency going forwards. AWP also benefitted from guidance on how to improve future governance processes, including change control, development lifecycle and routine maintenance checks

## Objective advice

As with many organisations the use of SharePoint had started well, but it was the pressure on corporate resources and a need to scale the solution to meet demand which led to some of the issues highlighted. PointBeyond's experience and SharePoint expertise meant they were able to provide objective advice as to how to leverage the most from SharePoint, make real headway solving problems and to ensure that the path to future upgrades is straightforward.

### For more information

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