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## An enterprise collaboration platform in just 3 weeks

IT Services provider, IDS Europe, needed to create an infrastructure that would support its consultants working at different locations. It had been using VPN access to its office but suffered ongoing performance issues.

### Supporting a changing business

IDS Europe was moving more and more towards a culture of home working so it needed an infrastructure that would support the growing business and provide better accessibility for staff working at home and on customer site.

“We had VPN access to our office but were getting performance issues, mainly because of our server setup and the speed of the internet connection,” says Gero Renker, Director, IDS Europe. “People tended to save documents to their desktops; making it virtually impossible to share documents or keep track of latest versions. We had over 10 years of content and no consistent way of managing or sharing it.”

### The right information architecture

For a predominantly Microsoft organisation, Microsoft Office SharePoint Server (MOSS) was the obvious choice document and knowledge management solution.

PointBeyond consultants helped IDS to plan and implement a MOSS information architecture that included site hierarchy, content type hierarchy and an optimum security model. “As well as working with our main partner IBS Automotive, we have a number of subsidiary businesses with which we share our infrastructure,” says Renker. “We needed to be able to compartmentalise information and implement security groupings and categories to control access according to business, role and responsibilities.”

### Organised and searchable content

Among IDS Europe’s key requirements were version control, approval and search facilities. “We have lots of project documents such as briefs and specifications. MOSS allows us to organise, find and share this information. We are using it to create a sophisticated knowledge arena,” says Renker.

IDS also used MOSS to improve business processes. “Invoicing is now supported by SharePoint through lists and document libraries,” says Renker. We can very quickly see which clients have been invoiced and for what.”

### Rapid implementation

PointBeyond implemented MOSS in just 3 weeks. Information was arranged in a logical way with proper security, version control and approvals in place.

Renker says, “The project was delivered quickly and with minimum disruption. PointBeyond consultants were extremely knowledgeable and gave great value for money. We now have a structured information system that can be extended over time to support our growing business.”

#### Customer:

IDS Europe

#### Industry:

ICT/Automotive

#### Service:

SharePoint Consulting

#### Company Challenge

- Remote working locations
- Performance issues with VPN access
- Document management

#### Solution Summary

- Implement MOSS
- Security, version control and approvals put in place

#### Key Technology

- MOSS

#### Benefits

- Structured and scalable information system
- Improved and modernised working practices
- Information and documents easier to find
- Easier to keep track of document versions
- Better information security

#### For more information

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